

## **Success for Asset Management workshop**

The free, one day Asset Management workshop that was recently held at the Yew Lodge Hotel and Conference Centre in Kegworth proved to be extremely successful for all involved.

The event was a first come first serve basis and 20 delegates were offered a place on the workshop.

Matthew Lugg, who delivered the training sessions, discussed a number of topics including, self-assessment, customer interaction, efficiency and service delivery before opening up the floor to questions.

The feedback received has been fantastic and we hope to host more events like this in the near future.

Materials from the day:

- One day workshop agenda
- <u>Self-assessment workshop session 1</u>
- <u>Self-assessment workshop session 2</u>
- <u>Self-assessment workshop session 3</u>
- <u>Self-assessment workshop session 4</u>

View upcoming events