



Highways Maintenance Efficiency Programme

**One day workshop - Becoming a Band 3 Authority
The Incentivised Fund for Capital Maintenance-
Matthew Lugg OBE author of the The Self-Assessment
Questionnaire and HMEP Advocate**

Draft programme

0900 Welcome & coffee

0930 Latest update of Self-Assessment

0945 Asset Management questions 1-6

1115 Morning break

1130 Asset Management questions 7-9

Resilience questions 10-12

1300 Lunch break

1330 Customer interaction questions 13-15

Efficiency 16-17

1445 Afternoon break

1500 Service Delivery questions 18-22

1615 Close

