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| Authority & Contractor Logo  | MHA logo MASTER |
| **Overarching Outcome**  | Organisations behaving responsibly  |
| **KPI 7 Jan 2017** | **Health & Safety Operating** | Pain / Gain Indicator |
| **Definition & Target:** | **Lost Time Incident Frequency Rate (LTIFR)**To measure the employee time lost following an incident per rolling 100,000 hours worked. **Accident Frequency Rate (AFR)** To measure the number of reportable accidents per rolling 100,000 person hours worked. Reportable accidents are those as defined in RIDDOR regulations prepared by the HSE.**Near Miss Reporting**  An event not causing harm, but has the potential to cause injury or ill health. A measure of the remedial actions taken within 1 month of the incident to avoid reoccurrence

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| Whole Service  | Target  |
| LTIFR Percentage of time lost per 100,000 hours worked | 0 - 2 % |
| AFR Percentage of reportable accidents per 100,000 hours worked | 0-2% |
| Near Miss Reporting Remedial actions taken within 1 month to avoid reoccurrence | 100% |

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| **Calculation Matrix:** | Number of lost time injuries, expressed as a percentage.Number of reportable accidents , expressed as a percentage(No. of lost time injuries within 100,000 hrs) X 100 =? % Total No. of injuries   |
| Near Miss Reporting Number of remedial actions taken X 100 = ? %Number of near misses reported  |
| Why are we measuring this: | * To focus all parties on the actions needed to minimise incidents and accidents
* To reduce hours lost through incidents and accidents
* To avoid future accidents
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| How might measuring this make people behave and improve: | * To work in a safer awareness and environment
* To increase awareness of the cost and disruption caused through accidents
* Other LHA objective
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| How the data will be collected and on what frequency: | * Incident / Near Miss occurs and follows the contractor’s procedure for incident reporting.
* Incident details are entered onto Health and safety Incident Register.
* Local Authority enters the performance data into a monthly performance report.
* Local Authority validates monthly performance report and sends to MHA Framework Manager with supporting evidence of remedial actions
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| What action will be taken if Target below target:  | * Will effect pain / gain calculation
* Reasons for failure and corrective action to be undertaken to be jointly agreed and monitored at monthly management meetings.
* Other LHA objective
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| Who will this target be benchmarked against | * MHA members at the quarterly TCB meetings to include where the differences lie so as to inform as lessons learnt
* The HTMA
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| **Transitional Goal** | Near miss included |
| How  |  |