



MHA+ Technology Awards **Winner : Best use Maintenance and Asset Management**

Executive Summary: Lancashire County Council

The Lancashire Highways Information For Councillors Website & App (Member Dashboard) to allow elected members to track progress with road issues.

Working in collaboration across the wider Highways team, ICT, GIS and Democratic Services a dashboard for Members to be able to track progress with works in their divisions and have an annual summary of performance has been developed. The Service was receiving an increase in frequent requests from Members requiring follow up or tracking information on requests for works, such as potholes, tree works etc. following the introduction of [LoveCleanStreets](#). Members can access the dashboard either via their Corporate Laptop or via an App. The dashboard access is secure and can only be accessed by permission being granted. Members have been supported and supportive through extensive engagement throughout the development and roll out.