

## MHA+ PSP 4 Lot 2 360° Feedback - secondee

<b>Secondee name</b>		
<b>Supplier</b>		
<b>Award</b> (please tick)	<b>Direct Award</b>	<b>mini-comp</b>
<b>Client Authority</b>		
<b>Completed by: Supplier Manager</b>		
<b>Client Manager</b>		
<b>Date:</b>		

<b>Performance Criteria - PSP 4 Supplier (Client To Score)</b>	<b>* Performance score (see below)</b>
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\* The highest rating against any service is 10 and the lowest rating is 0. Rate performance in whole numbers. As a guide, score descriptors are shown at the bottom of this document and follow the same format as the MSF Performance Toolkit. When performance criteria is not relevant to your project enter - N/A

5	<b>Project Management</b> – Team working, <b>integration</b> , pro-active, progress oriented	
6	<b>Responsiveness</b> - productivity, <b>adaptability to change</b> , time to respond, advice and guidance, completion targets achieved, prompt replies to queries	
7	<b>Communication</b> - Information, reports, completeness, clarity, accuracy, timeliness	
8	<b>Innovation</b> - ideas, creative thinking, problem solving	
9	<b>Value for Money - Technical knowledge provides value for money</b> ; efficiency savings, where applicable	
10	<b>Health &amp; Safety</b> - where applicable, applied experience, guidance and knowledge to ensure H&S guidance was met and the safety of others maintained	
<b>TOTAL Average Score - Satisfaction of the PSP 4 secondee</b>		

**What were the particular strengths or weaknesses in secondee performance?**

**Strengths**

**Weaknesses**

**Actions to be taken where applicable**

**Score Descriptors**

0 - Totally dissatisfied	1 - Not described but can still be used as a score	2 - Very dissatisfied	3 - Not described but can still be used as a score
4 - Dissatisfied	5 - Slightly dissatisfied	6 - Neither satisfied or dissatisfied	7 - Fairly satisfied
8 - Satisfied	9 - Very satisfied	10 - Exceptionally satisfied	