



SERVICE IMPROVEMENT GROUPS

Update: June – August 2023

There have been five Service Improvement Group meetings since the last update in June 2023.

We continue to have excellent levels of attendance and participation from group members across the MHA Plus region.

Agendas, minutes and presentation slides from all SIG meetings are available on the [MHA Plus SIG members website](#) along with benchmarking exercises and online discussion boards.

Street Lighting – Further discussion and exploration of options to dim and part-night light as member authorities face pressure to make further reductions to their energy costs.

Solar lighting presentation provided by OG2 Lighting – info available on MHA Plus SIG members website.

Civil Parking Enforcement - Ongoing discussions around cashless parking and recent letter from Secretary of State to local authorities re: accessibility concerns.

Member updates on MTE Tranche 2 locations, CEO recruitment and abuse of CEOs.

Highway Asset Management - Asset Management Academy representative attended to provide info about Asset Management Courses. 10 free e-foundation course places were offered to group members and feedback has been very positive.

MHA Plus Skills & Development Manager will be working with AMA to purchase a number of licences for MHA Plus members to make use of via the LMS.

Chris Allen-Smith from Hertfordshire Council also attended to provide information to group members about a recent CIPFA consultation on moving to a Depreciation Replacement cost measurement basis.

Highways Records & Searches - List of Streets sub-group reported back to main group and are exploring the possibility of applying for project funding from MHA Plus.

Discussions on highway boundary/responsibilities at level crossings following some conversations from Network Rail and looking at future training options that would be beneficial to group members.

Traffic Signals - H&S item allowed group members to share information about recent attacks on traffic signal assets, including some which had been set alight with petrol. Manufacturers have been approached with the aim of improving the quality and securing of traffic signal equipment.

Discussions around how changes to signals/crossings timing can improve active travel and give priority to pedestrians/cyclists.

Details of all upcoming Service Improvement Group meetings are available on the [MHA+ Calendar](#) and further information on each service improvement group is available from [Alice Russell](#)