



SERVICE IMPROVEMENT GROUPS

Update: Nov 2022 – Feb 2023

There have been eight Service Improvement Group meetings since the last update in October 2022.

We continue to have excellent levels of attendance and participation from group members across the MHA Plus region and look forward to a full programme of SIG meetings in 2023.

Agendas, minutes and presentation slides from all SIG meetings are available on the [MHA Plus SIG members website](#) along with benchmarking exercises and online discussion boards.

Streetworks – The first meeting for this group since November 2021. Many thanks to the outgoing chair Gez Romano (Warwickshire CC) and also to the new group chair, Josh Pemberton (Leicester City).

Civil Parking Enforcement – Updates from group members on their plans to apply for Moving Traffic Enforcement powers in Tranche 2 (January 2023). Further discussions and sharing of best practices around cashless parking and virtual permits.

Flood Water Management – Excellent attendance at this meeting with members actively sharing case studies, proformas, guidance, and planning conditions with their colleagues on the topics of enforcement, project management/funding streams, SUDS, and flood resilience.

Street Lighting – An in-person meeting that was combined with an ILP Birmingham event which many group members were attending. In addition to the SIG meeting, members were able to attend two seminars and take a tour of the Fabrikat factory in Sutton in Ashfield.

Highway Asset Management – DfT reps James Brett and Gary Kemp attended to update group members on the work they are doing to build a standard for national highway

condition data collection and provide a general update regarding funding and self-assessment. Xais also presented on their footway condition surveys which can be undertaken using a mobility scooter that can be driven along the footway rather than surveying from the carriageway.

Traffic Signals – Presentation from Andrew Walsh at TfWM about the Birmingham 2022 Commonwealth Games Traffic Management Programme, the establishment of a Games Route Networks and, traffic signal operational strategy.

Details of all upcoming Service Improvement Group meetings are available on the [MHA+ Calendar](#) and further information on each service improvement group is available from [Alice Russell](#)