



SERVICE IMPROVEMENT GROUPS

Update: April – June 2023

There have been seven Service Improvement Group meetings since the last update in April 2023.

We continue to have excellent levels of attendance and participation from group members across the MHA Plus region.

Agendas, minutes and presentation slides from all SIG meetings are available on the [MHA Plus SIG members website](#) along with benchmarking exercises and online discussion boards.

Flood Water Management – A hybrid meeting was held in May at Matlock which focussed on the enactment of Schedule 3 F&WM Act and the how LLFA's will take on the role of SAB. An update as provided from Matt Tandy (Aecom) about their latest work with DEFRA on this topic. Some group members have agreed to form a working group to look at SAB-specific training, apprenticeships as a way of planning for future recruitment requirements.

Street Lighting – At the April meeting, H&S alerts were shared, specifically in relation to vandalism and sabotage of lighting columns. There were further discussions around energy costs and exploration of options to dim and part-night light. Solar lighting presentation to be given at the next meeting in July.

Casualty Reduction- Undertaking KSI data gathering for MHA Plus authorities for 2022/23 to identify post-pandemic trends and which groups of road users are being affected. This will then give direction for formation of updated working groups in Oct 2023.

Civil Parking Enforcement- Presentation from Buchannan Order Management on 'Traffic Orders and Digitisation'. Ongoing discussions around cashless parking and recent letter from Secretary of State to local authorities re: accessibility concerns. Member updates on MTE applications, CEO recruitment, abuse of CEOs and school streets.

Highway Asset Management- Presentations from Lucie Hoelmer (Leicestershire CC) about Ash Die Back management in Leicestershire and Ian Patchett (Via EM) on the topic of risk assessment vs risk management in the context of highway defect response times. DfT representatives also provided an update on the road condition data standards project.

Winter Services - An in-person event held at Derby Silk Mill for SIG members and suppliers (Safecote, Vaisala and Econ). With workshops to explore and share innovation and efficiency measures relating to all aspects on the provision of winter services across authorities. A survey of SIG members has also been carried out to gain insight into winter service provision across the region. Survey results are available on SIG members website benchmarking section and if you wish to complete the survey, please contact Alice.russell@derbyshire.gov.uk

Term Maintenance – The meeting in May focused on recycling highways materials (with a presentation from OCL) and gulley emptying contracts/risk-based maintenance approaches (with a presentation from Lincolnshire CC about their dewatering facility).

Details of all upcoming Service Improvement Group meetings are available on the [MHA+ Calendar](#) and further information on each service improvement group is available from [Alice Russell](#)